



Pipeline 2027 – Terms & Conditions

1. Definitions

- “Organiser” means Nextmedia Pty Ltd (ACN 128 805 970, ABN 84 128 805 970, Level 12 111 Pacific Highway, North Sydney 2060 NSW, Australia), official contact email address for all notifications: events@techpartner.news
- “Event” means Pipeline 2027 to be held at Hamilton Island, QLD, 12-14 May 2027.
- “Attendee” means any individual registered to attend Pipeline 2027.
- “Purchaser” means the company, organisation or person purchasing or arranging a ticket or Package for an Attendee.
- “Package” means a conference ticket with included flights and/or accommodation.

2. Conference Registration & Tickets

- All registrations are subject to acceptance by the Organiser.
- Where a Purchaser registers or purchases a ticket or Package for an Attendee, the Purchaser is responsible for all amounts payable and for ensuring the Attendee is made aware of and complies with these Terms.
- Tickets are personal to the Attendee and may not be resold. Substitutions may only be made with the Organiser’s written consent and in accordance with these Terms.
- Tickets are confirmed only upon receipt of full payment.
- All amounts are in Australian dollars and exclude GST unless otherwise stated.

3. Flights & Accommodation

The Organiser is not responsible for flights or accommodation booked independently by the Attendee.

Premier Pipeline tickets include direct return economy flights from Sydney, Melbourne or Brisbane on the designated group travel dates, arranged by the Organiser or its authorised travel partner. Flight schedules, routing and carriers are determined by the Organiser and/or its authorised travel partner.

Package inclusions are as specified on the relevant registration page at the time of purchase. Unless expressly stated otherwise, any travel, accommodation, meals, transfers or incidental expenses not identified as included are the responsibility of the Attendee.

Where flights are booked through the Organiser or its authorised travel partner, airline change and cancellation fees apply in accordance with the carrier’s rules plus any administration fees notified by the Organiser:

- Before 31 March 2027: \$44 travel partner change fee plus any fare/tax difference per person per change/deviation.

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- From 1 April 2027: \$44 travel partner change fee plus \$110 airline fee plus any fare/tax difference per person per change/deviation.
- Cancellations: Airline cancellation conditions and fees apply. Depending on the timing of cancellation and the applicable airline conditions, some or all monies paid in relation to the airfare may be non-refundable.

All traveller names and details must be provided accurately and as they appear on the identification required for travel. Any costs incurred as a result of incorrect information provided by the Attendee are the responsibility of the Attendee.

Airline schedules and services are controlled by the relevant airline and may be changed or cancelled. To the fullest extent permitted by law, the Organiser and its authorised travel partner are not responsible for airline-initiated delays, cancellations, schedule changes or disruptions; however, reasonable assistance will be provided where practicable.

4. Cancellations & Refunds

- Cancellations must be submitted in writing to the Organiser.
- Up to 1 February 2027: cancellations of conference tickets or Packages incur a \$250 cancellation fee.
- After 1 February 2027: tickets and Packages are strictly non-refundable. A Purchaser may request to substitute another employee or representative from the same organisation as the registered Attendee. Any substitution is subject to the Organiser's written approval and any applicable airline, accommodation, travel partner or administration fees.
- No refunds are available for non-attendance, late arrival or early departure, or where an Attendee is unable to attend due to personal circumstances, illness, visa or travel-document issues, or disruptions affecting travel booked independently, except where required by law.
- The Organiser strongly recommends Attendees purchase comprehensive travel insurance.

5. Changes, Postponement & Force Majeure

- The Organiser reserves the right to make reasonable changes to the program, speakers, schedule, venue or format of the Event.
- If the Event is postponed or cancelled due to circumstances beyond the Organiser's reasonable control (including weather, industrial action, natural disaster, pandemic, government restrictions or other force majeure events), the Organiser may reschedule the Event or provide a credit of equivalent value. To the fullest extent permitted by law, no refund will be payable in those circumstances.
- In the event of postponement, airline, accommodation, and other partner terms and conditions may apply separately, and Attendees are responsible for complying with those terms. The Organiser is not liable for costs, fees, or penalties imposed by third-party providers.
- The Organiser will not be liable for any additional costs incurred by Attendees, including travel or accommodation booked outside the official packages.

6. Conduct & Safety

- Attendees must comply with all venue, airline, accommodation and Organiser policies, including health and safety directions.
- The Organiser may refuse admission or remove an Attendee for behaviour deemed unsafe, disruptive, unlawful, or in breach of these Terms.

7. Liability & Indemnity

- Nothing in these Terms excludes, restricts or modifies any consumer guarantee, right or remedy conferred by the Competition and Consumer Act 2010 (Cth), including the Australian Consumer Law, or any other applicable law, to the extent that it cannot lawfully be excluded, restricted or modified.
- Subject to the preceding clause and to the fullest extent permitted by law, the Organiser excludes all liability for loss, damage, injury or expenses suffered by any person arising out of or in connection with the Event, except to the extent caused by the Organiser's negligence.
- Attendees participate at their own risk and are responsible for their own belongings.
- The Attendee indemnifies the Organiser against claims, liabilities, damages, losses or reasonable expenses arising from the Attendee's negligent, unlawful or wilful acts or omissions or breach of these Terms, except to the extent caused or contributed to by the Organiser.
- The Organiser does not guarantee any particular commercial, networking, business development, sales or other outcome arising from attendance at the Event.

8. Intellectual Property & Privacy

- All Event content, logos, and materials are owned or licensed by the Organiser and may not be reproduced without permission.
- The Organiser may record, photograph, or film the Event and use such material for promotional purposes without further consent from, or compensation to, Attendees.
- Attendee personal information will be handled in accordance with the Organiser's Privacy Policy. Personal information may be disclosed to service providers, airlines,

accommodation providers, travel providers, Event sponsors and partners where reasonably necessary for the administration and delivery of the Event. Information may be provided to sponsors or partners for Event-related networking or marketing where the Attendee has consented or where otherwise permitted by applicable privacy laws.

9. Governing Law

- These Terms are governed by the laws of New South Wales, Australia.
- Any disputes are subject to the exclusive jurisdiction of the courts of New South Wales.

10. Acknowledgement

By registering for, purchasing or attending Pipeline 2027, the Purchaser and/or Attendee (as applicable) acknowledge that they have read, understood and agree to these Terms & Conditions. A Purchaser registering an Attendee is responsible for ensuring that the Attendee is made aware of and complies with these Terms.